

BitRaser®

BitRaser Detector for Autopilot

User Guide for version 1.0

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Table of Contents

1. ABOUT BITRASER DETECTOR FOR AUTOPILOT	1
2. ABOUT THE GUIDE	2
3. GETTING STARTED.....	3
3.1. SYSTEM REQUIREMENTS.....	3
3.2. BOOT AND RUN THE BITRASER DETECTOR FOR AUTOPILOT.....	3
3.3. GENERAL OVERVIEW OF USER INTERFACE	7
3.3.1. GETTING FAMILIAR WITH BUTTONS/ICONS	7
3.4. CONNECT TO THE NETWORK	8
3.5. CONNECT TO THE BITRASER CLOUD SERVER.....	10
3.6. BITRASER CONTACT INFORMATION.....	13
4. HOW TO	14
4.1. PERFORM AUTOPILOT DETECTION PROCESS.....	14
4.2. CONFIGURE DETAILS	17
4.2.1. ENTER DETAILS.....	18
4.2.2. ENTER ASSET DETAILS	19
4.2.3. ENTER CUSTOM FIELDS.....	20
4.3. WORK ON REPORTS	21
4.3.1. AUTOPILOT STATUS REPORT.....	21
4.3.2. VIEW AND CUSTOMIZE REPORT	22
4.3.3. SAVE REPORT AND LOG	24
4.3.4. EXPORT REPORT TO CLOUD	27
4.4. SETTINGS.....	28
4.4.1. GENERAL SETTINGS.....	28
4.4.2. SERVER SETTINGS.....	31
4.4.3. NETWORK SETTINGS	34
4.4.4. PROXY SETTINGS	37
5. FREQUENTLY ASKED QUESTIONS (FAQS)	39
6. LEGAL NOTICES	40
7. ABOUT STELLAR	48

1. ABOUT BITRASER DETECTOR FOR AUTOPILOT

BitRaser Detector for Autopilot is an application that detects the autopilot enrollment status of devices, whether they are autopilot-locked (enrolled) or unlocked (unenrolled). It helps to verify if a device is still enrolled under Autopilot or has been properly unenrolled before reuse, resale, or reassignment. By checking this status, the **BitRaser Detector for Autopilot** checks the device status. It shows if the device is locked (enrolled) or unlocked (unenrolled) to the corporate profile before reuse or resale.

What is Autopilot?

Autopilot enrollment usually refers to a feature in Microsoft, a cloud-based service by Microsoft used by organizations to set up and manage new devices automatically.

Benefits of Autopilot Detection

- **Prevents Unexpected Device Lock:** Detecting Autopilot status ensures a device will not automatically reconnect to a previous organization after reset.
- **Supports Secure IT Asset Disposition:** Before resale, recycling, or donation, companies can verify the device is completely removed from Autopilot.
- **Avoids Deployment Delays:** IT teams can verify device status before assigning it to a new employee.
- **Reduces Compliance Risks:** Ensure devices are properly unenrolled and not connected to old corporate accounts.
- **Saves Time for IT Teams:** Quick status checks reduce manual verification processes.
- **Improves Device Lifecycle Management:** Provides better control during device reassignment, return, or refurbishment.

Key Features of BitRaser Detector for Autopilot

- Detects the autopilot enrollment status of devices.
- Generates autopilot detection reports in CSV, PDF and XML formats.
- Provides an option to customize the layout elements such as the top-right logo, header, and watermark based on specific requirements.
- Provides an option to connect to the internet either using Ethernet or Wireless
- No license expiry with a pay-per-use model where licenses never expire.

2. ABOUT THE GUIDE

This user guide contains sequential steps to assist you through various functions of BitRaser Detector for Autopilot.

Each function is explained in detail in the corresponding sections. The guide covers the following major topics:

1. [About BitRaser Detector for Autopilot](#)
2. [About the Guide](#)
3. [Getting Started](#)
4. [How to](#)
5. [Frequently Asked Questions \(FAQs\)](#)
6. [Legal Notices](#)
7. [About Stellar](#)

Some topics of this guide have *Cautions*, *Notes* and *Tips* in some topics of this guide for better understanding and ease of work. These *Cautions*, *Notes* and *Tips* are given in *italics Courier New* font.

Acronyms used in this guide with their definitions

Acronyms	Definition
BIOS	BIOS stands for Basic Input/Output System. The BIOS is a computer program embedded in a chip on a computer's motherboard that recognizes and controls various devices that make up the computer.
ISO File	An ISO file, often called an ISO image, is a single file that's a perfect representation of an entire CD or DVD. The entire contents of a disc can be precisely duplicated in a single ISO file.
PDF	Portable Document Format (PDF) is a file format designed to present documents consistently across multiple devices and platforms.
PNG	Portable Network Graphics (PNG) is a raster-graphics file-format for image compression.
XML	Extensible Markup Language (XML) is a meta-language that allows users to define their own customized markup languages, especially to display documents on the Internet.
CSV	CSV stands for Comma-Separated Values, a common plain-text file format (.csv) used to store tabular data like spreadsheets or databases.

3. GETTING STARTED

This section provides you basic overview of **BitRaser Detector for Autopilot**, which includes system requirements you need to run the **BitRaser Detector for Autopilot**, how to boot and run the **BitRaser Detector for Autopilot**, an overview of the user interface and contact information.

Use the links below to navigate directly to the particular topic:

- [3.1. System Requirements](#)
- [3.2. Boot and Run the BitRaser Detector for Autopilot](#)
- [3.3. General Overview of User Interface](#)
- [3.4. Connect to the Network](#)
- [3.5. Connect to the BitRaser Cloud](#)
- [3.6. BitRaser Contact Information](#)

3.1. SYSTEM REQUIREMENTS

Before you begin to use the **BitRaser Detector for Autopilot**, make sure that your computer meets the following requirements.

Minimum System Requirements:

- **Processor:** x86 or x64 Processor
- **RAM:** 2 GB Minimum (4 GB Recommended)
- **Optical Drive**, if you are using an optical disk (CD/DVD) to boot your computer.
- **USB PORT 2.0 / 3.0**, with an option in the BIOS to boot the computer from a USB device, if you are using a USB to boot your computer

***Note:** For the BitRaser Detector for Autopilot with BitRaser cloud licensing, you need an active internet connection.*

3.2. BOOT AND RUN THE BITRASER DETECTOR FOR AUTOPILOT

To boot and run **BitRaser Detector for Autopilot** on your computer or laptop, you will need a bootable media with the **BitRaser Detector for Autopilot** ISO file installed on it. An ISO file combines all the **BitRaser Detector for Autopilot** installation files into a single, uncompressed file.

For the **BitRaser Detector for Autopilot** edition with licenses on the BitRaser cloud, you will receive a link to download a **BitRaser Detector for Autopilot** ISO file. Then, you have to download the **BitRaser Detector for Autopilot** ISO file, and you can create a bootable media. To do so, copy the ISO file onto your drive and then burn the ISO onto a USB drive or DVD using any third-party software.

Now install **BitRaser Detector for Autopilot** onto your computer directly from your USB or DVD drive, following the steps given below.

Steps to Boot and Run BitRaser Detector for Autopilot:

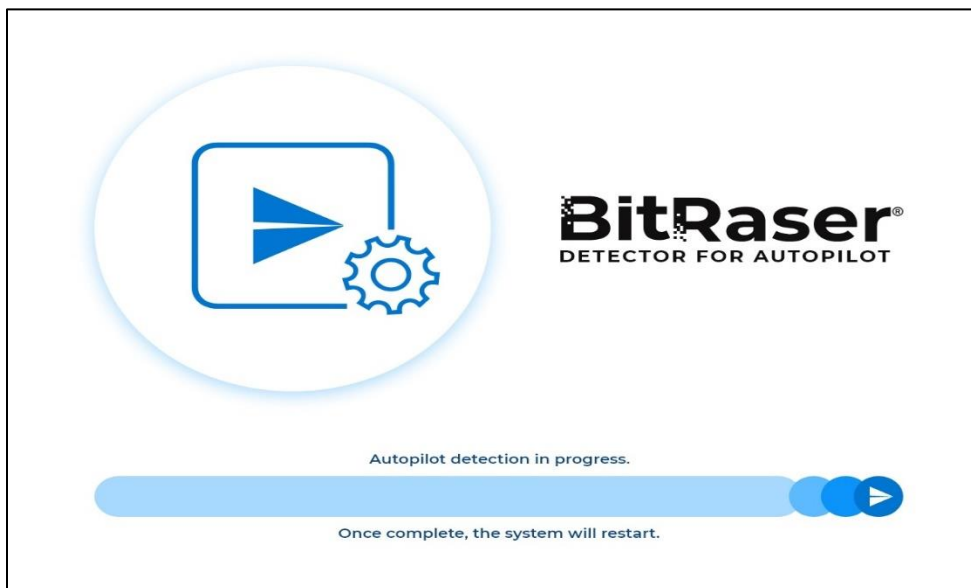
To boot and run **BitRaser Detector for Autopilot**, follow the steps below:

Note: Before beginning the booting and running process of **BitRaser Detector for Autopilot**, verify that the **BitRaser Detector for Autopilot** bootable media is connected to your system.

1. Power on your computer and check the BIOS boot options to boot from the bootable media (USB drive or DVD).

Note: To know how to check the BIOS boot options, refer to the manufacturer's documentation that came with your computer.

2. The **BitRaser Detector for Autopilot** now starts to boot and load from the bootable media. The following screen will appear, as given below:



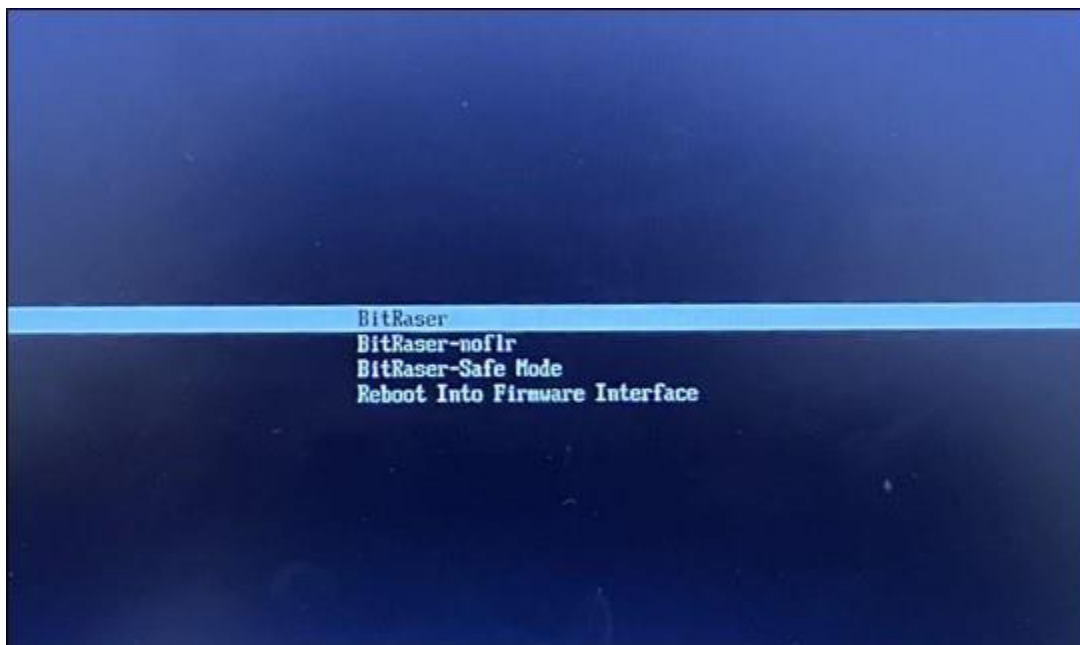
3. **BitRaser Boot menu** screen has the following options:
 - a. **BitRaser:** This is the default option to run BitRaser Detector for Autopilot. This option runs **BitRaser Detector for Autopilot** automatically in the most commonly used system configuration.

Note: It is recommended that you use this option to run the **BitRaser Detector for Autopilot** successfully.

- b. **BitRaser NOFLR:** This option uses NOFLR functionality and is mostly used if the **BitRaser Detector for Autopilot** fails to run using the first option.
- c. **BitRaser Safe Mode:** This option uses safe mode functionality and boots up the **BitRaser Detector for Autopilot** with the minimum resources that are required to run the application.
- d. **BitRaser Into Firmware Interface:** This option is used to restart the PC. Click on this option if you want to restart the PC and then use any of the options above to start **BitRaser Detector for Autopilot** application.

***Note:** BitRaser Detector for Autopilot automatically runs using the first option if there is no input from the user in 15 seconds. Use the arrow keys on your keyboard to cancel the action within 15 seconds.*

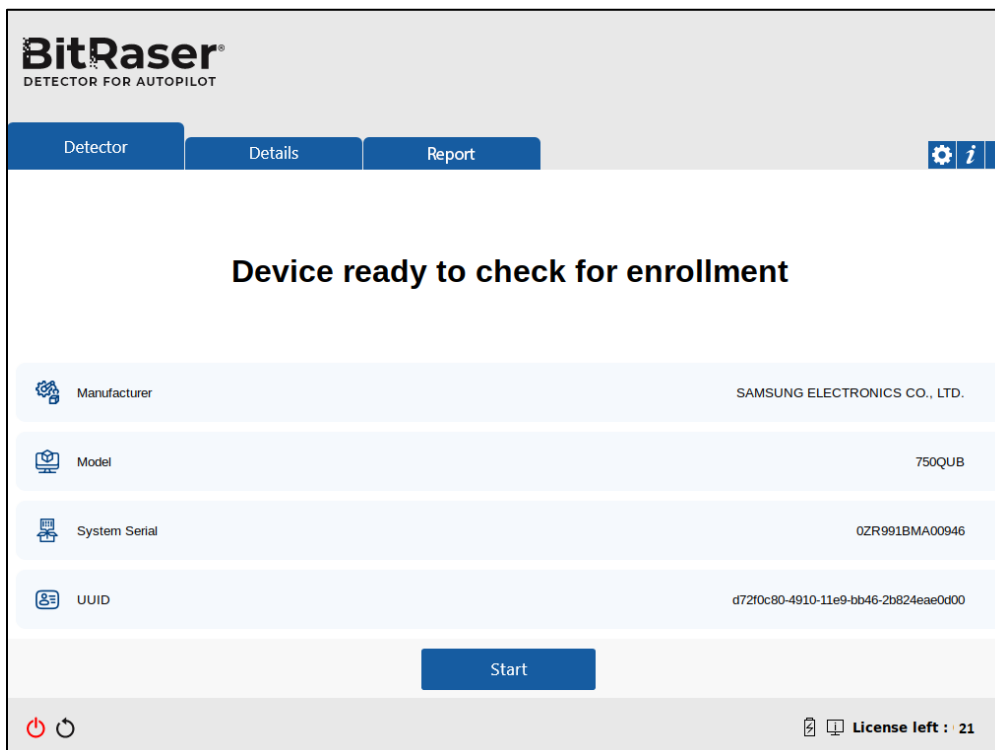
- 4. Once the computer boots, the **BitRaser Boot menu** screen appears.



- The **Initializing** screen appears, as given below:



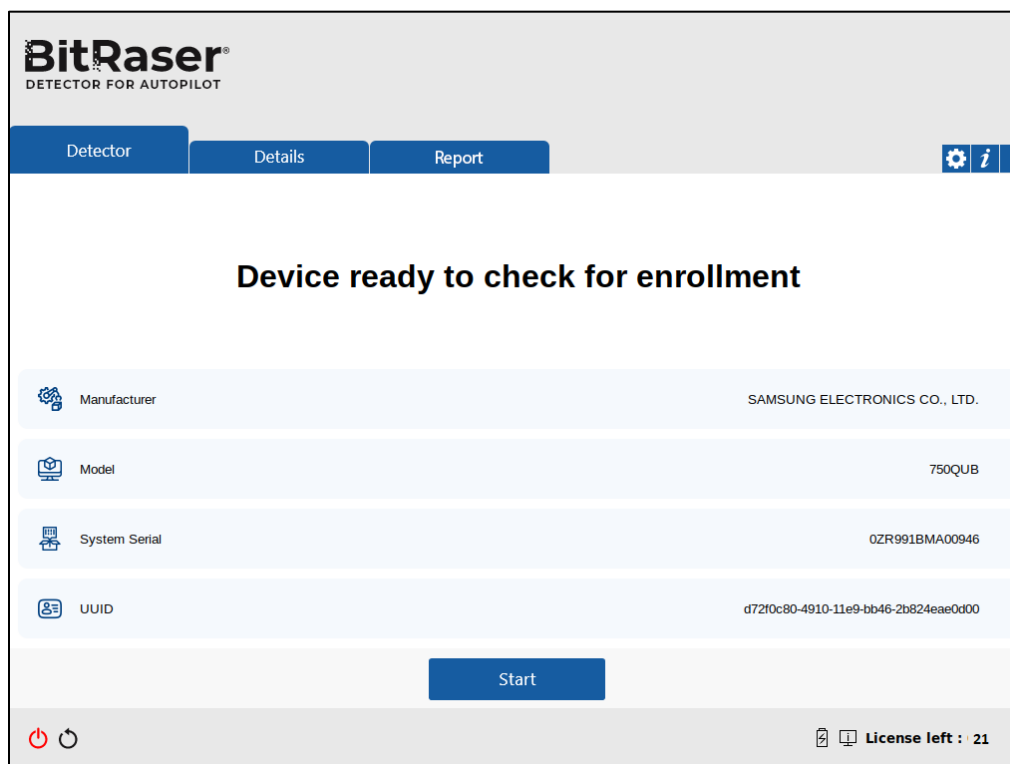
- After the system completes the boot process, the application launches automatically, and the main interface screen appears as shown below:



3.3. GENERAL OVERVIEW OF USER INTERFACE

The user interface consists of three tabs, each tailored to accomplish a specific function:

1. **Detector:** This tab allows users to view the information generated after scanning the Autopilot status of the computer. Here, users can also view the detailed information about their machine.
2. **Details:** This tab allows users to enter various details to be included in reports.
3. **Report:** This tab provides the **BitRaser Detector for Autopilot** report and various options for working on Reports.



The user interface contains [Buttons and Icons](#) that help you access various features of the software with ease.

3.3.1. GETTING FAMILIAR WITH BUTTONS/ICONS

Buttons/Icons	Description
	Settings Click this button to open the settings.
	About Click this button to view information about the BitRaser Detector for Autopilot .

Buttons/Icons	Description
	Help Click this button to view the help manual.
	Battery Information Hover on this icon to know the device's battery percentage.
	System Information Hover on this icon to learn about the device's RAM and Processor info.
	Restart Click this button to restart the machine.
License left : 0	License Left This shows how many licenses are still available to check or get the autopilot status.
	Shutdown Click this button to shutdown the machine.
	Report Settings Select this button to open the report settings.
	Export Click this button to export the report to the cloud.
	Start Click this button to start the autopilot detection process.
	Save Click this button to save the report.
	Reset Click this button to reset the settings.
	Browse Click this button to browse the location for saving the report.
	Connect Click this button to connect to the network and BitRaser cloud.

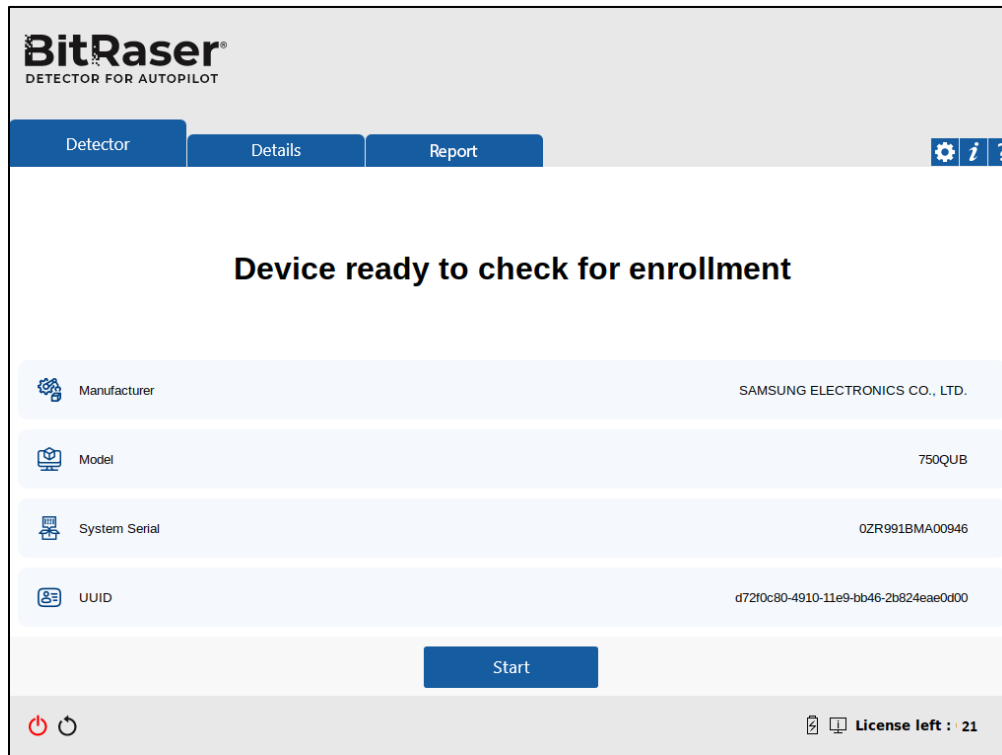
3.4. CONNECT TO THE NETWORK


Once the **BitRaser Detector for Autopilot** starts, you need to connect it to the network using either Ethernet or Wi-Fi to perform the autopilot detection process.

Steps to Connect the BitRaser Detector for Autopilot to the Network

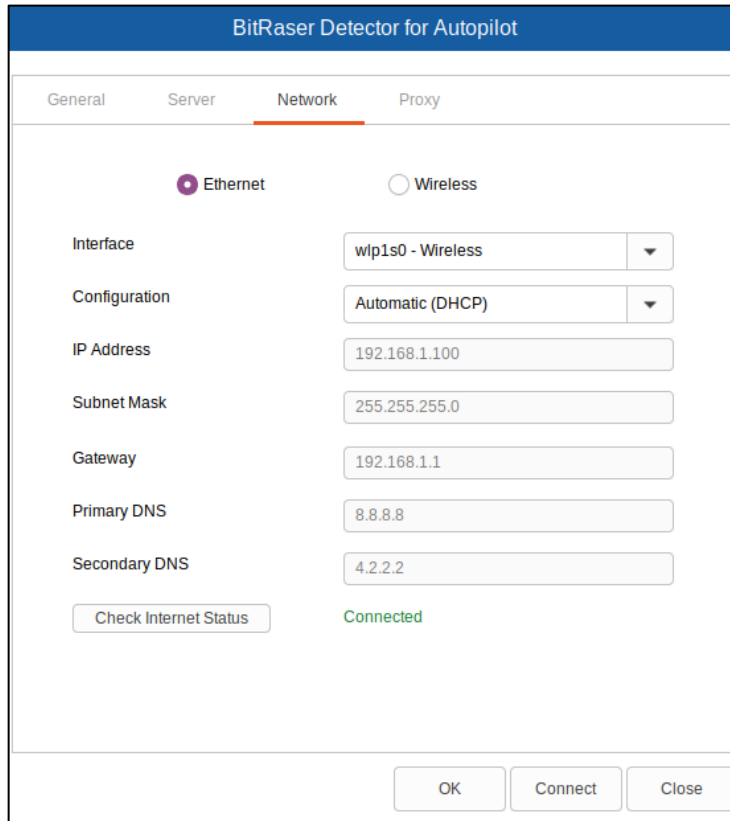
1. Run **BitRaser Detector for Autopilot**.

- The **BitRaser Detector for Autopilot** main screen appears, as given below:



- On the **BitRaser Detector for Autopilot** main screen, navigate to  located at the top-right corner of the screen.

- The **BitRaser Detector for Autopilot** window appears on the screen. Select the **Network** tab to connect to the network using either Ethernet or Wi-Fi, as shown below in the image:



- After entering the necessary network details, click on **Connect**.

For detailed information, see [Network Settings](#).

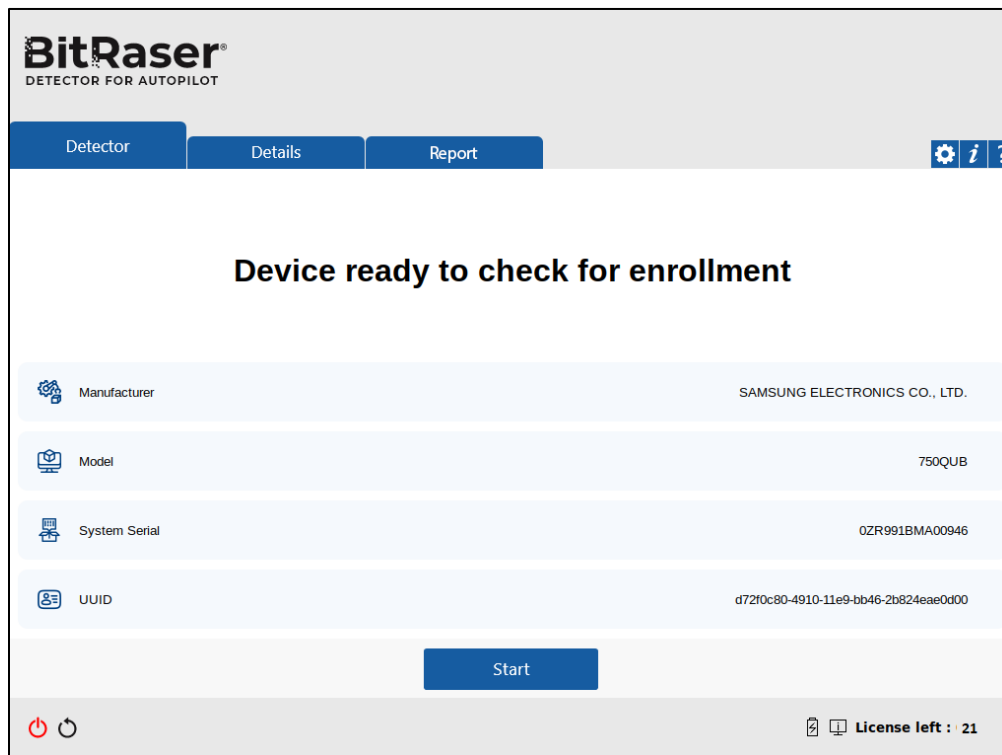
3.5. CONNECT TO THE BITRASER CLOUD SERVER


To use the **BitRaser Detector for Autopilot** licenses to perform the Detection process, you need to connect the **BitRaser Detector for Autopilot** application to the **BitRaser Cloud Server**. Once the **BitRaser Detector for Autopilot** is connected to the internet, follow the steps below to connect to the **BitRaser Cloud Server**.

Steps to Connect to the BitRaser Cloud server

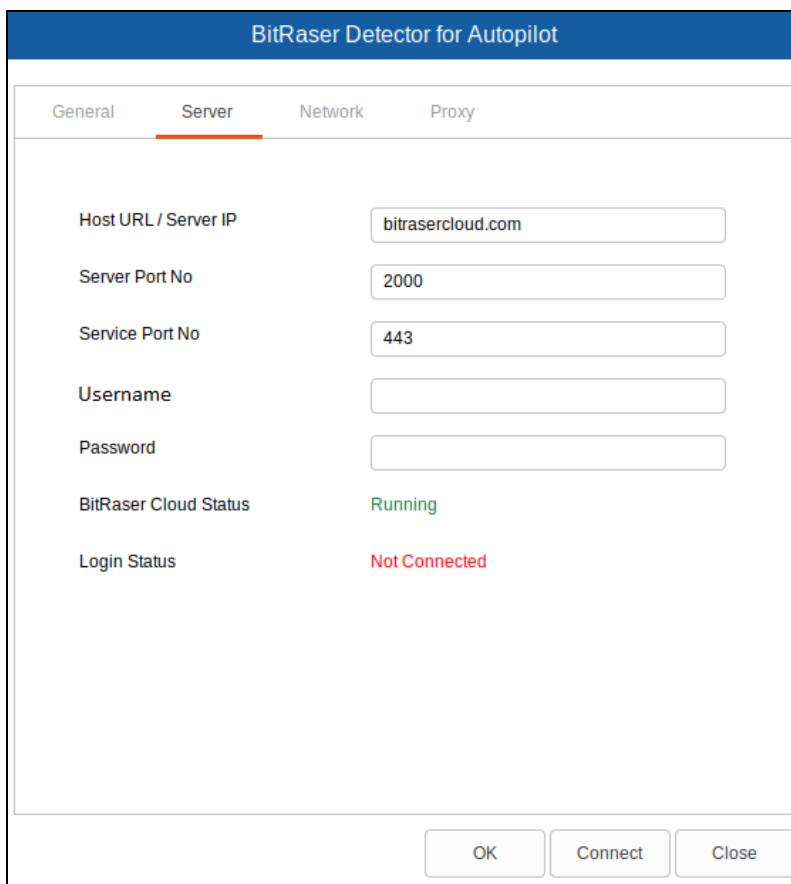
- Run **BitRaser Detector for Autopilot**.

- The **BitRaser Detector for Autopilot** main screen appears, as given below:



- On the **BitRaser Detector for Autopilot** main screen, navigate to  located at the top-right corner of the screen.
- The **BitRaser Detector for Autopilot** window appears on the screen. Select the **Network** tab to connect to the network using either Ethernet or Wi-Fi. For more information, see [connect to the network](#).

- Navigate to the **Server** Tab and enter the following details:



The screenshot shows the 'Server' tab of the BitRaser Detector for Autopilot. The interface includes the following fields and values:

- Host URL / Server IP: bitrasercloud.com
- Server Port No: 2000
- Service Port No: 443
- Username: (empty)
- Password: (empty)
- BitRaser Cloud Status: Running
- Login Status: Not Connected

At the bottom of the form, there are three buttons: OK, Connect, and Close.

Sr. No.	Field Name	Description
1	Host URL/Server IP	Host URL/Server IP or where the BitRaser Cloud Console is located. By default, it will be “bitrasercloud.com”.
2	Server Port No.	Enter server port number.
3	Service Port No.	Enter the service port number.
4	User Name	User Name, which is used to log in to the BitRaser Cloud Console.
5	Password	Password used to log in to the BitRaser Cloud Console.
6	BitRaser Cloud Status	Displays the BitRaser Cloud status. For example, Running or No Response.
7	Login Status	Displays the status of your connection. For example, Connected or Not Connected.

- Click on the **Connect** button.

7. If the application is successfully logged into the BitRaser Cloud Server, the Login Status shows **Connected**. If the login is unsuccessful, the Login Status shows **Not Connected**.

The screenshot shows the 'BitRaser Detector for Autopilot' application window with the 'Server' tab selected. The configuration fields are as follows:

Field	Value
Host URL / Server IP	bitrasercloud.com
Server Port No	2000
Service Port No	443
Username	testclient@stellarinfo.com
Password
BitRaser Cloud Status	Running
Login Status	Connected

At the bottom of the window, there are three buttons: 'OK', 'Connect', and 'Close'.

Note: To exit from the **Server** tab, click **Close**.

3.6. BITRASER CONTACT INFORMATION

BitRaser Support

Our Technical Support professionals will provide solutions for all your queries related to **BitRaser Detector for Autopilot**.

- You can either call us or go online to our [support section](#).
- Chat Live with an [Online Technician](#).
- Search in our extensive [Knowledgebase](#).
- Submit a query from [here](#).
- E-mail BitRaser Support at: techsupport@stellarinfo.com

4. HOW TO

These Sections describe how the software works. Navigate to these sections to get a deeper understanding of the software.

4.1. [Perform Autopilot Detection Process](#)

4.2. [Configure Details](#)

4.3. [Work on Reports](#)

4.4. [Settings](#)

4.1. PERFORM AUTOPILOT DETECTION PROCESS

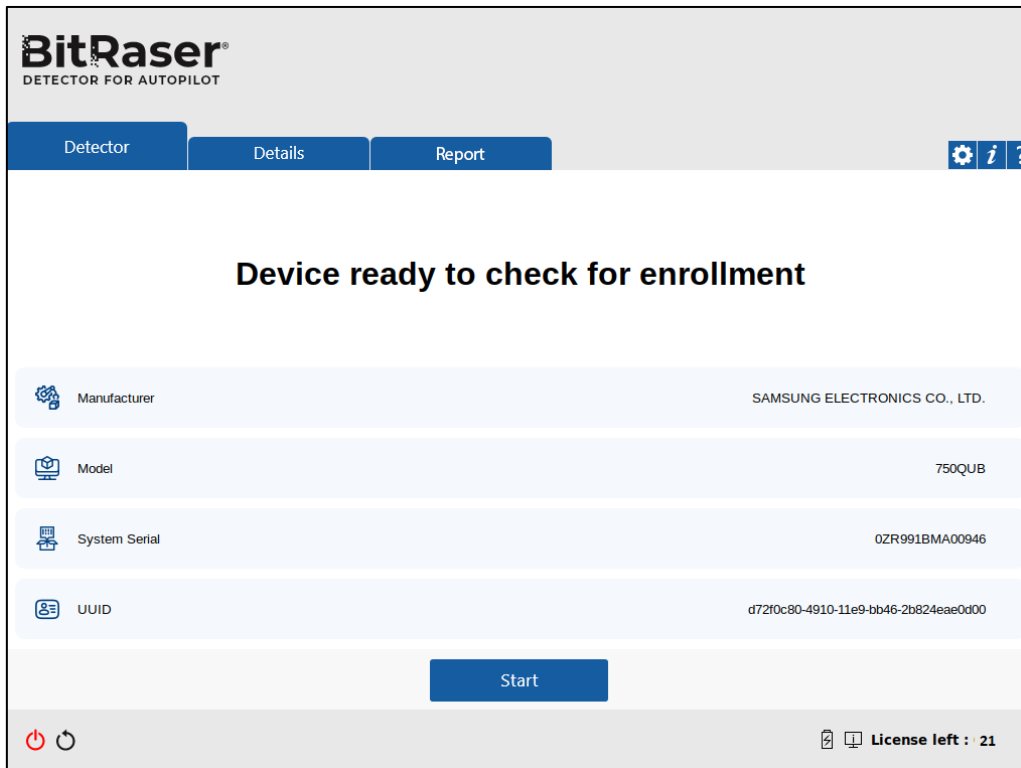
BitRaser Detector for Autopilot allows you to perform the autopilot detection process. **BitRaser Detector for Autopilot** is an application that detects the autopilot enrollment status of devices, whether they are autopilot-locked (enrolled) or unlocked (unenrolled).

***Note:** An active internet connection is required throughout the entire process.*

Steps to Perform Autopilot Detection Process

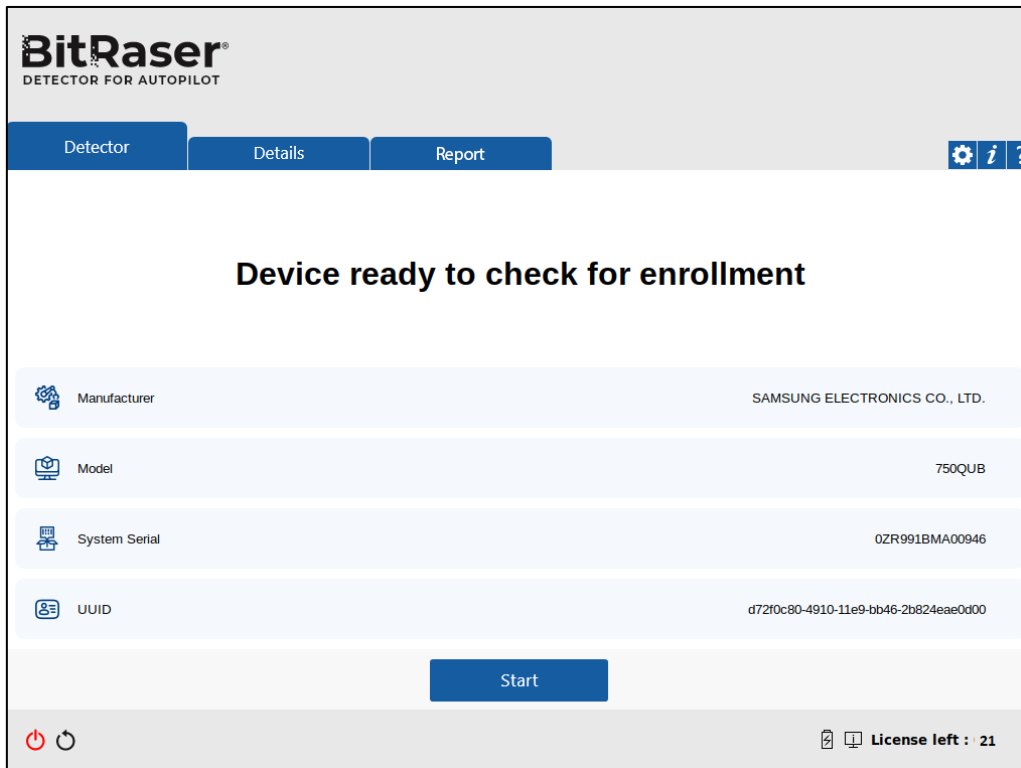
1. Run **BitRaser Detector for Autopilot**.

- The **BitRaser Detector for Autopilot** main screen appears, as given below:

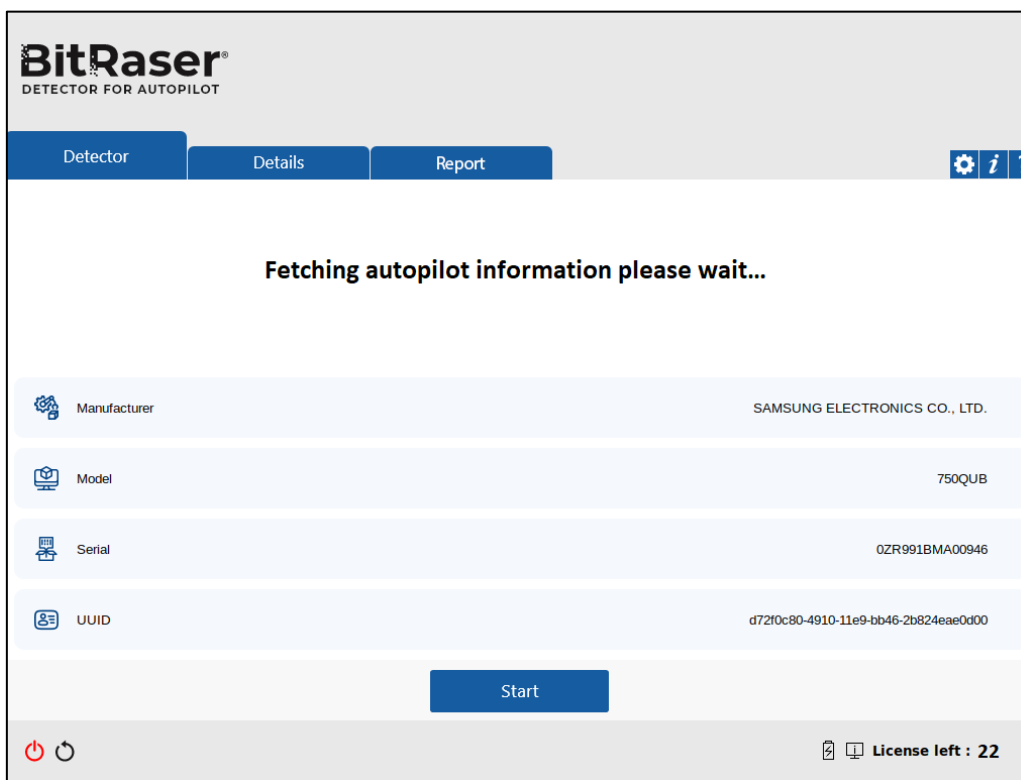


- The **BitRaser Detector for Autopilot** window appears on the screen. Select the **Network** tab to connect to the network using either Ethernet or Wi-Fi. For more information, see [connect to the network](#).
- Connect to the **BitRaser Cloud Server**. For more information, see [connect to the BitRaser Cloud Server](#).

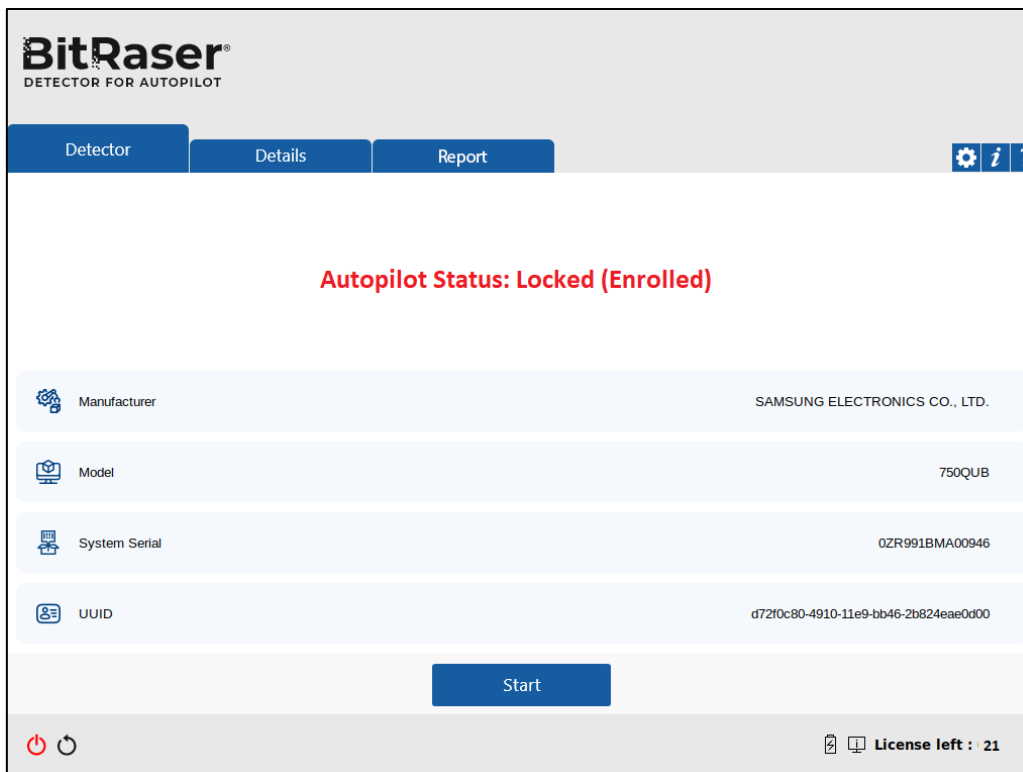
- Click the **Start** button to perform the autopilot detection process.



- A screen appears displaying **"Fetching autopilot information please wait..."**, as given below:



- The screen appears, displaying the **Autopilot status** of your computer, as given below:



4.2. CONFIGURE DETAILS

Configure the general information about the customer, asset details and add custom fields as per the requirements. The information entered in this section will be added to the Autopilot status detection Report and can be modified later if required. The Autopilot status detection Details configuration is divided into three sub-sections:

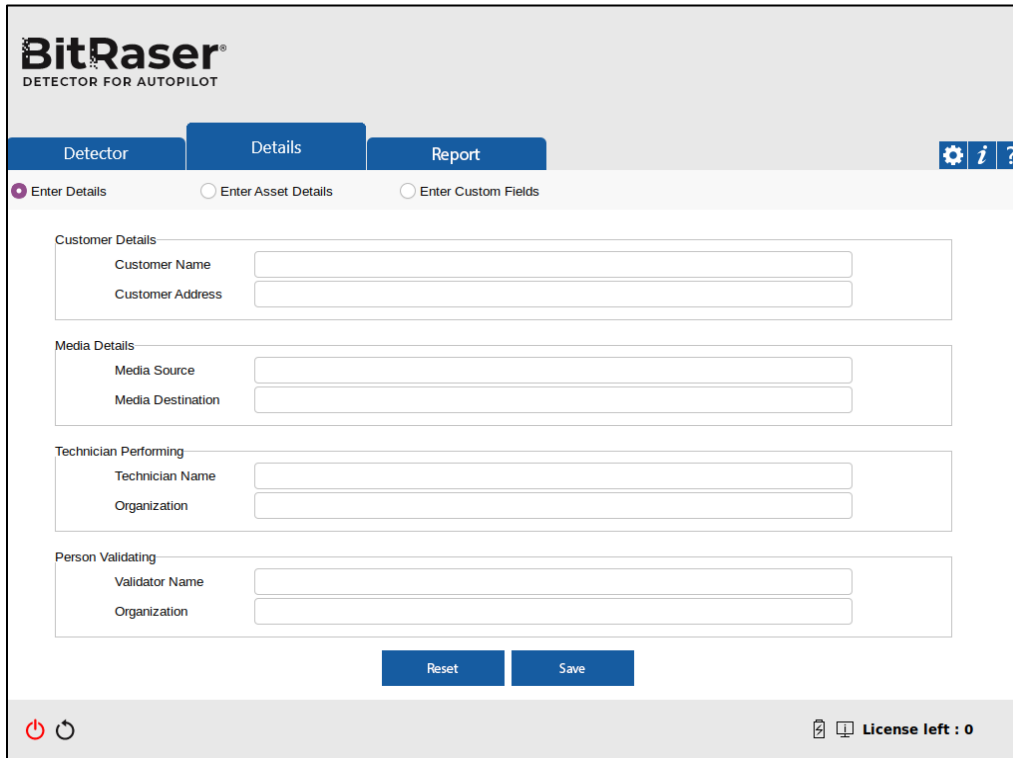
- Enter Details:** Details allow you to enter information like customer details, media details, details of the technician performing the Autopilot status detection, and the person validating the Autopilot status detection.
- Enter Asset Details:** The Asset Details Tab shows information, such as adding a Machine Asset Tag.
- Enter Custom Fields:** Custom Fields allows you to enter up to 20 sets of customized fields that can be added to the Autopilot status detection Reports.

4.2.1. ENTER DETAILS

Configure the general information about the customer, media handling details, technician details who will be performing the Autopilot status detection, and the details like validation of the Autopilot status detection process performed.

To enter the Autopilot status detection details, follow the steps below:

1. Run **BitRaser Detector for Autopilot**.
2. Navigate to the **Details** tab and then select the **Enter Details** radio button.



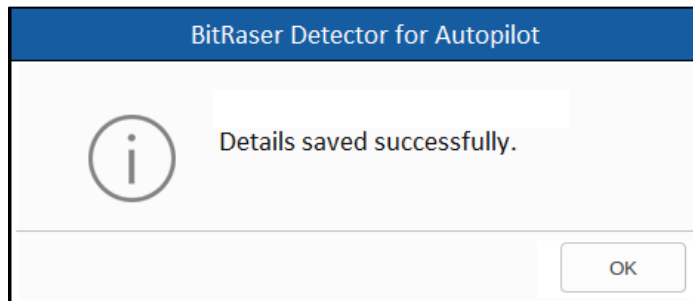
The screenshot shows the BitRaser Detector for Autopilot interface. The 'Details' tab is active, and the 'Enter Details' radio button is selected. The form is divided into four sections:

- Customer Details:** Fields for Customer Name and Customer Address.
- Media Details:** Fields for Media Source and Media Destination.
- Technician Performing:** Fields for Technician Name and Organization.
- Person Validating:** Fields for Validator Name and Organization.

At the bottom of the form, there are 'Reset' and 'Save' buttons. The footer of the interface shows a license status: 'License left : 0'.

3. Enter the required details:
 - **Customer Details:** Enter the details associated with the customer, like Customer Name and Customer Address.
 - **Media Details:** Enter the details associated with the media/machine, like Media Source and Media Destination.
 - **Technician Performing:** Enter the details of the technician who would perform the Autopilot status detection process. It contains the fields Technician Name and Organization.
 - **Person Validating:** Enter the details of the person who is validating the Autopilot status detection process. It contains the fields Validator Name and Organization.
4. Click the **Reset** button to reset the fields, if required, or click the **Save** button to save the information.

- The dialog box shown below appears on the screen, displaying the message ‘**Details saved successfully.**’

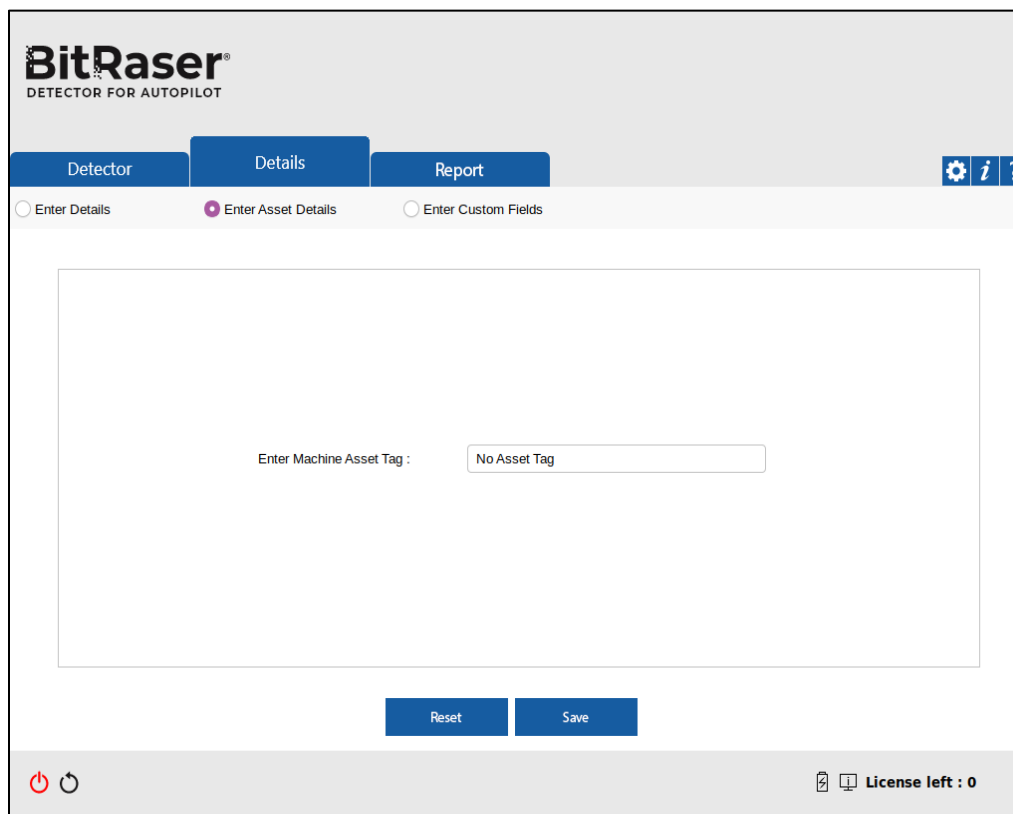


4.2.2. ENTER ASSET DETAILS

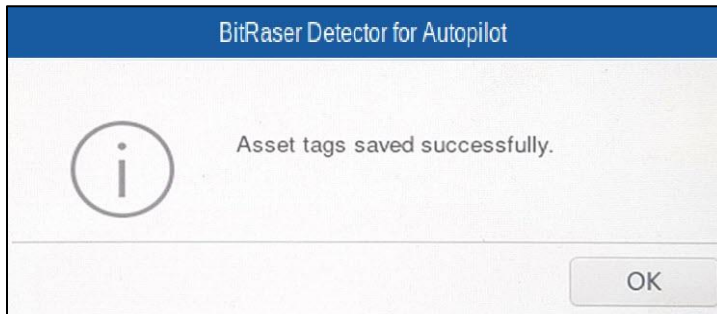
The Asset Details show information, such as adding a Machine Asset Tag.

To add the Asset Tag Details, follow the steps below:

- Run **BitRaser Detector for Autopilot**.
- Navigate to the **Details** tab and then select the **Enter Asset Details** radio button.
- Enter the **Machine Asset tag** in the provided field.



4. Click **Reset** to reset the fields, if required, or click **Save** to save the information.
5. The dialog box shown below appears on the screen, displaying the message 'Asset tags saved successfully.'

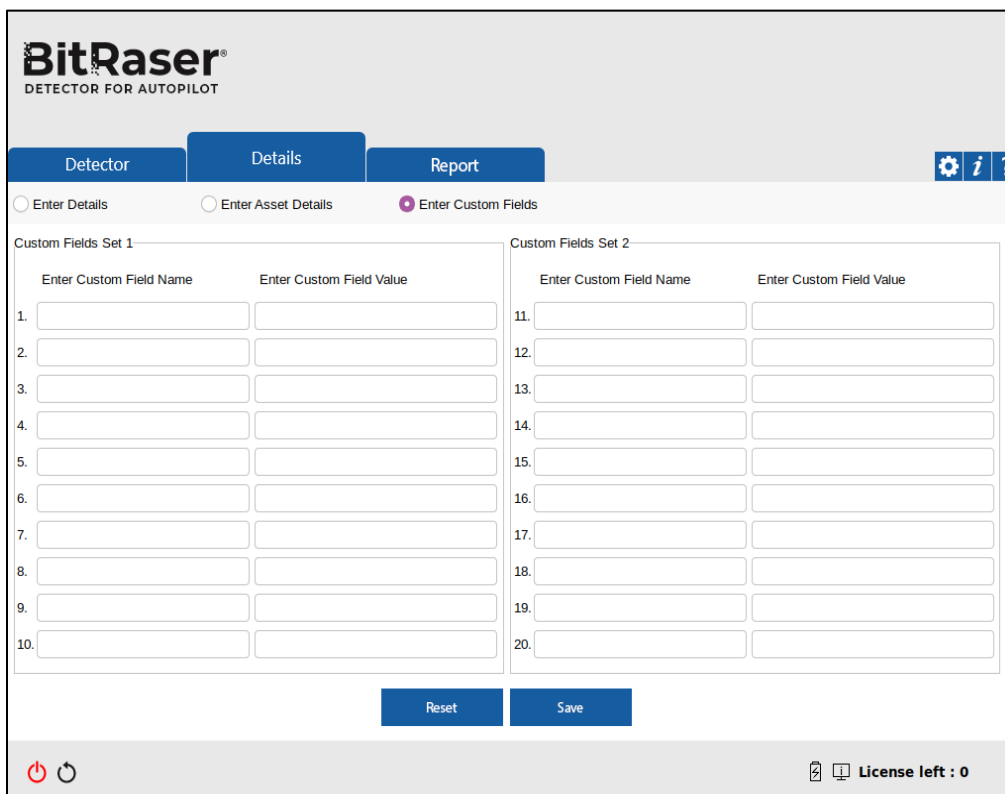


4.2.3. ENTER CUSTOM FIELDS

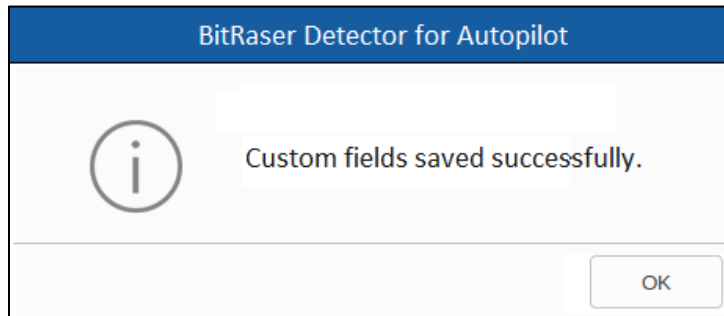
Add up to 20 sets of customized fields that can be used in creating the Autopilot detection status Reports.

To add Custom Fields, follow the steps below:

1. Run **BitRaser Detector for Autopilot**.
2. Navigate to the **Details** tab and then select the **Enter Custom Fields** radio button.



3. Enter the **Custom Field Name(s)** and **Custom Field Value(s)**.
4. Click the **Reset** button to reset the fields, if required, or click the **Save** button to save the information.
5. The dialog box shown below appears on the screen, displaying the message '**Custom fields saved successfully.**'



4.3. WORK ON REPORTS

BitRaser Detector for Autopilot provides a detailed autopilot status detection report. It provides an autopilot status detection report that contains details such as Autopilot status, Customer details, Hardware information and Report information.

4.3.1. [Autopilot Status Report](#)

4.3.2. [View and Customize Report](#)

4.3.3. [Save Report and Log](#)

4.3.4. [Export Report to Cloud](#)

4.3.1. AUTOPILOT STATUS REPORT

BitRaser Detector for Autopilot provides you with detailed information and contains data fields like Autopilot status, Customer details, Hardware information and Report information.

These data fields are explained below:

BitRaser
DETECTOR FOR AUTOPILOT

Detector Details **Report**

BitRaser **stellar**

Report

Autopilot Status: **Locked (Enrolled)** Report ID: 21

Customer Details
Customer Name: Customer Address:

Hardware Information
 Manufacturer: SAMSUNG ELECTRONICS CO., LTD. Chassis Type: Convertible
 Model Name: 750QUB UUID: d72f0c80-4910-11e9-bb46-2b824eae0d00
 System Serial: 0ZR991BMA00946 SKU Number: SCAI-A5A5-A5A5-A5A5-PAHN
 Chassis Serial: 0ZR991BMA00946 Board Serial: 123490EN400015
 Asset Tag: No Asset Tag

Report Information
 Digital Identifier: 6d0a60f640a97b9e4913bb911ce0fc27 Software Version: BitRaser Detector for Autopilot 1.0.0.0
 Start Time: February 24, 2026 04:42:40 IST End Time: February 24, 2026 04:46:48 IST
 Duration: 00:04:48 Status: **Completed**

stellar The information contained in this report is digitally protected and has been generated by the BitRaser profiling process.
BitRaser is an innovation from Stellar Data Recovery Inc.

[Report Settings](#) [Export](#) [Save](#)

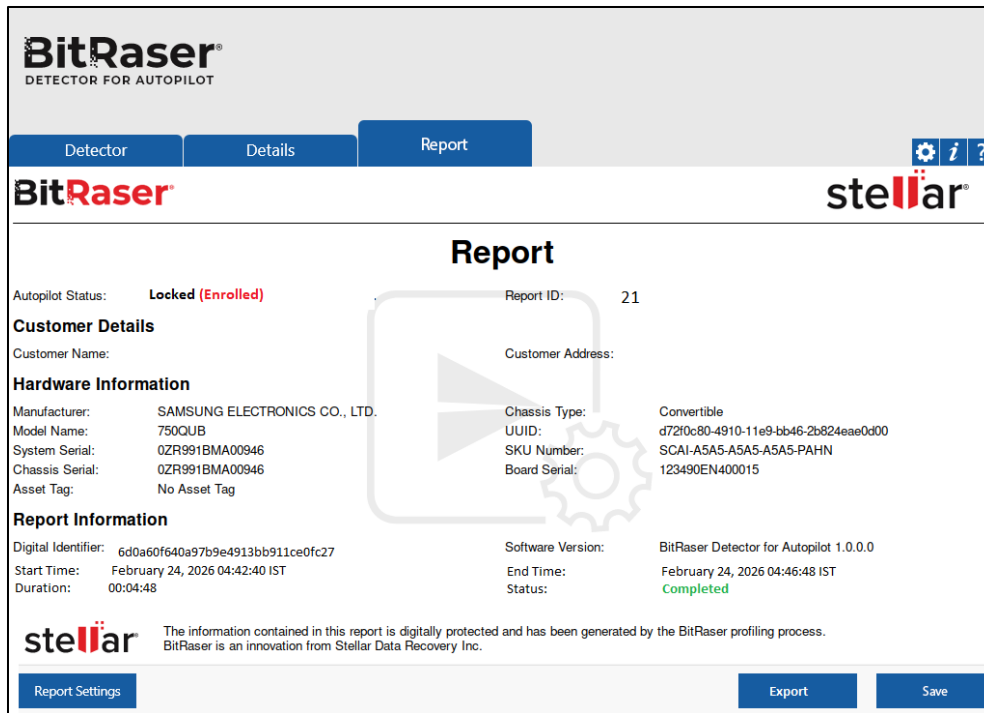
- **Autopilot Status:** Contains Autopilot status, i.e., locked (enrolled) or unlocked (unenrolled).
- **Report ID:** Contains Report ID.
- **Customer Details:** It contains the details associated with the customers, like Customer Name and Customer Address.
- **Hardware Information:** Contains information such as the manufacturer name, model name, system serial, chassis serial, asset tag, chassis type, UUID, SKU number and board serial.
- **Report Information:** Contains information such as digital identifier, software version, start time and end time of the autopilot status detection process, duration and status.

4.3.2. VIEW AND CUSTOMIZE REPORT

To View and Customize Report:

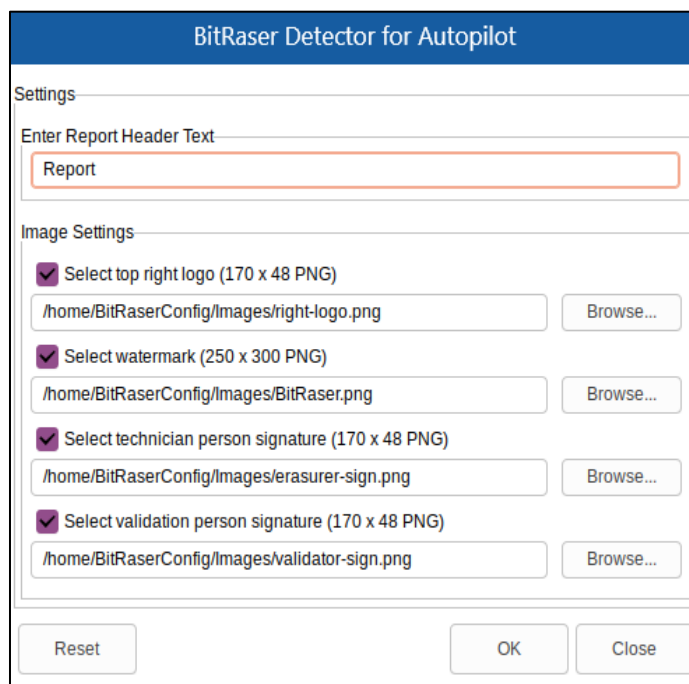
1. Run **BitRaser Detector for Autopilot**.
2. Navigate to the **Report** tab.

- The current **Autopilot status detection** report appears as shown below in the image:



- In case you want to customize the report, select the **Report Settings** button located at the bottom left of the screen. The following dialog box appears with two sections, which are given below:

- Settings**
- Image settings**



- In the **BitRaser Detector for Autopilot** dialog box, you can edit the **Settings** and **Image Settings** of the report, as given below in the table:

Sections	Field Name	Description
Settings	Enter Report Header text	Enter the header text that appears on the header of the report (Must be a maximum of 30 characters)
Image Settings	Select top right Logo	Select the checkbox and click Browse to select the top-right logo of the report (image size and format - 170 x 48 PNG)
	Select watermark	Select the checkbox and click Browse to select the watermark (image size and format - 250 x 300 PNG)
	Select technician person signature	Select the checkbox and click Browse to select the technician person signature (image size and format - 170 x 48 PNG)
	Select validation person signature	Select the checkbox and click Browse to select the validation person signature (image size and format - 170 x 48 PNG)

Note: You can reset report settings fields using the **Reset** button located at the bottom left of the **Report Settings** dialog box.

Note: The top right logo, watermark, person signature and validation person signature image size need to be the same as specified in Report Settings. The top left logo, footer image and text are set by default. **BitRaser Detector for Autopilot** will accept images with specified sizes and formats only. In case of a size mismatch, **BitRaser Detector for Autopilot** will continue to use the previously selected images.

- After making the required changes, click **OK** to save the changes.

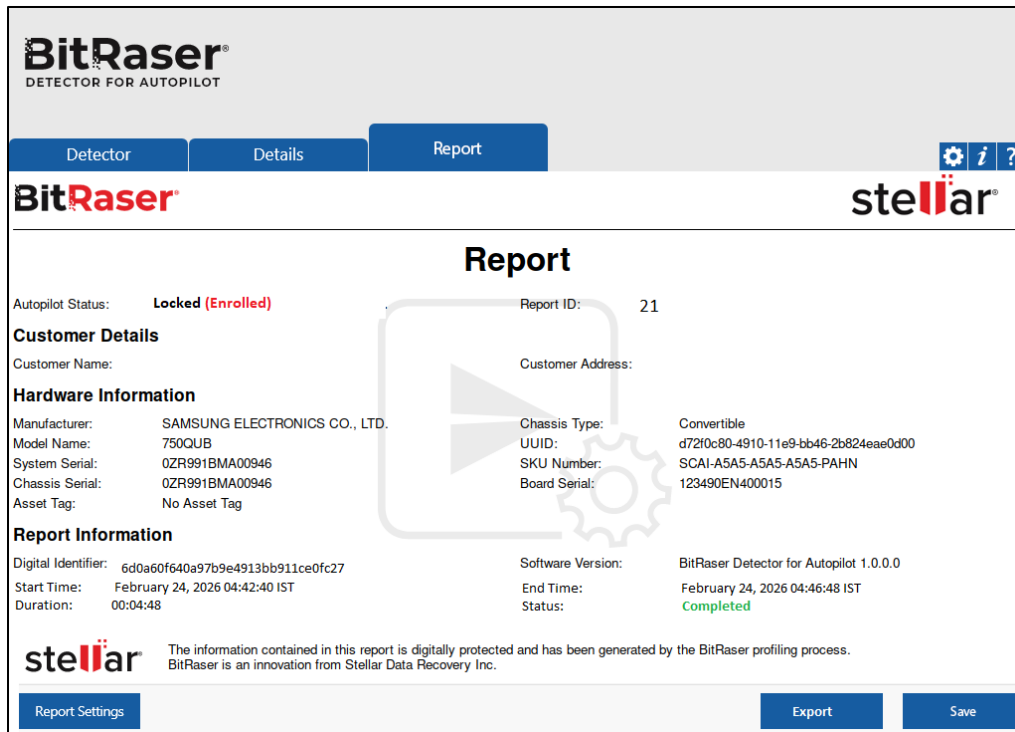
4.3.3. SAVE REPORT AND LOG

Save Report

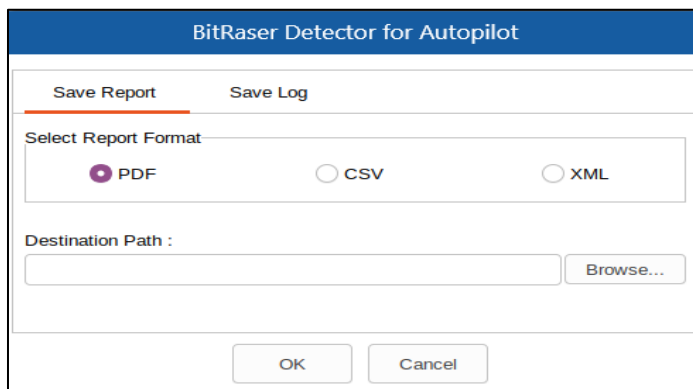
To save the report, follow these steps:

- Run **BitRaser Detector for Autopilot**.

- Navigate to the **Report** tab and click the **Save** button at the bottom right of the screen.

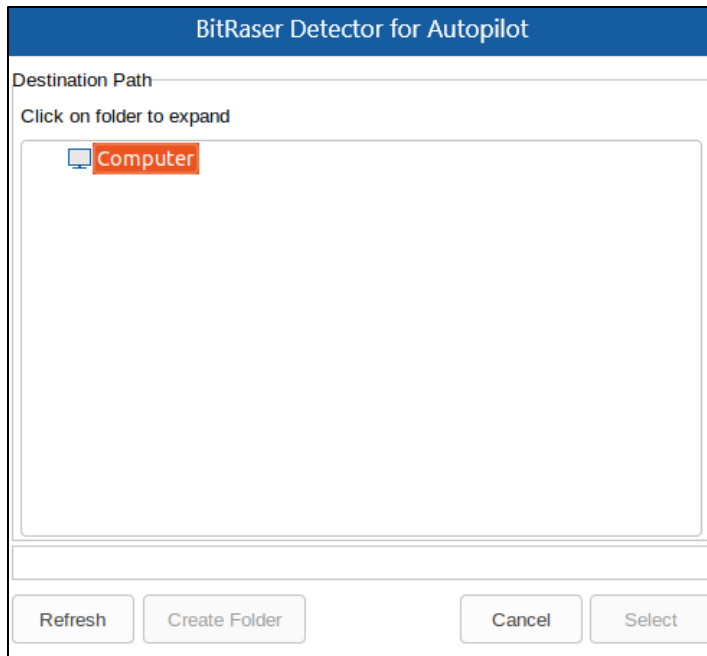


- The dialog box will appear, which contains two tabs: **Save Report** and **Save Log**. To know further steps for log saving, click [here](#).



- From the dialog box, select the format in which you want to save the report, that is, either **PDF**, **CSV** or **XML** format.

- Click **Browse** to save the report in your preferred location. The screen below appears:



- Select the destination folder where you want to save the report.

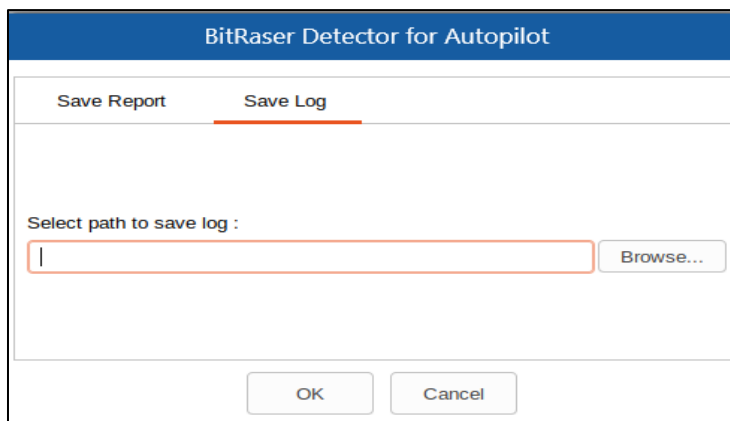
Note: Use the **Refresh** button to refresh the list of media connected to the computer, and the **Create Folder** to create a **new folder** at the destination you selected.

- Click **Select** to continue.
- Click **OK**, and the report will be saved.

Save Log

To save the log, follow these steps:

- From the dialog box, select the **Save Log** tab.

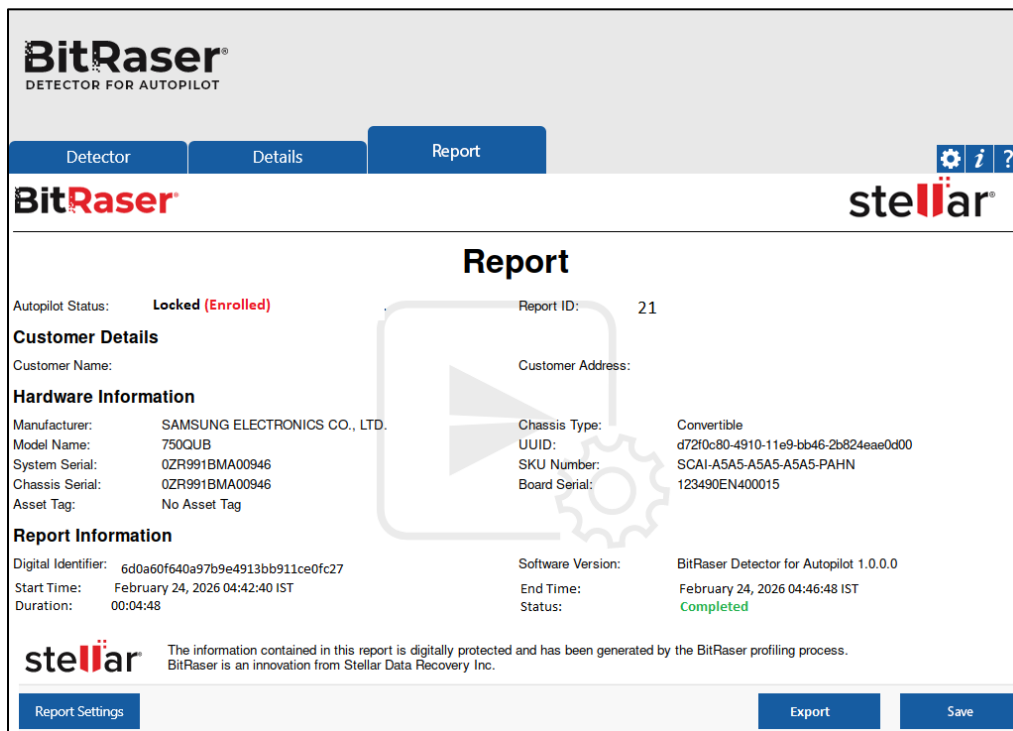


2. Select **Browse** to select the path to save the log.
3. Click **OK**, and the log will be saved.

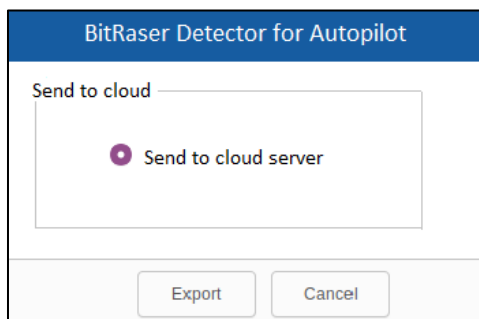
4.3.4. EXPORT REPORT TO CLOUD

To export the report to the cloud, follow these steps:

1. Run **BitRaser Detector for Autopilot**.
2. Navigate to the **Report** tab and click the **Export** button at the bottom right of the screen.

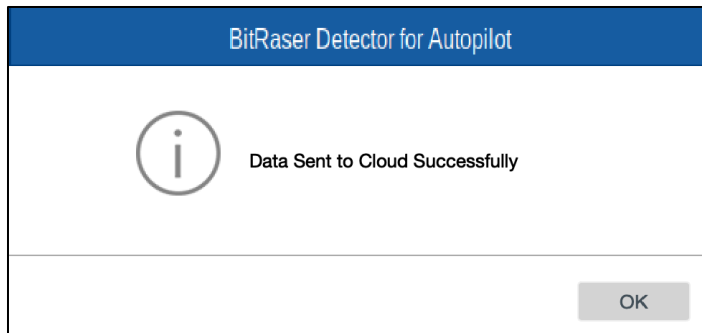


3. A dialog box appears, which is given below:




4. Select the **Send to cloud server** radio button and click **Export**.

5. A dialog box appears with a message “Data Sent to Cloud Successfully”, as given below:



4.4. SETTINGS

BitRaser Detector for Autopilot enables the user to configure various system settings with the help of the settings  option available at the top right corner of the screen. This window contains various tabs that can be accessed to change various general and default settings of the software. Setting these configurations is either mandatory for setting up the application or for the ease of use of the application.

The following tabs are used to configure the settings:

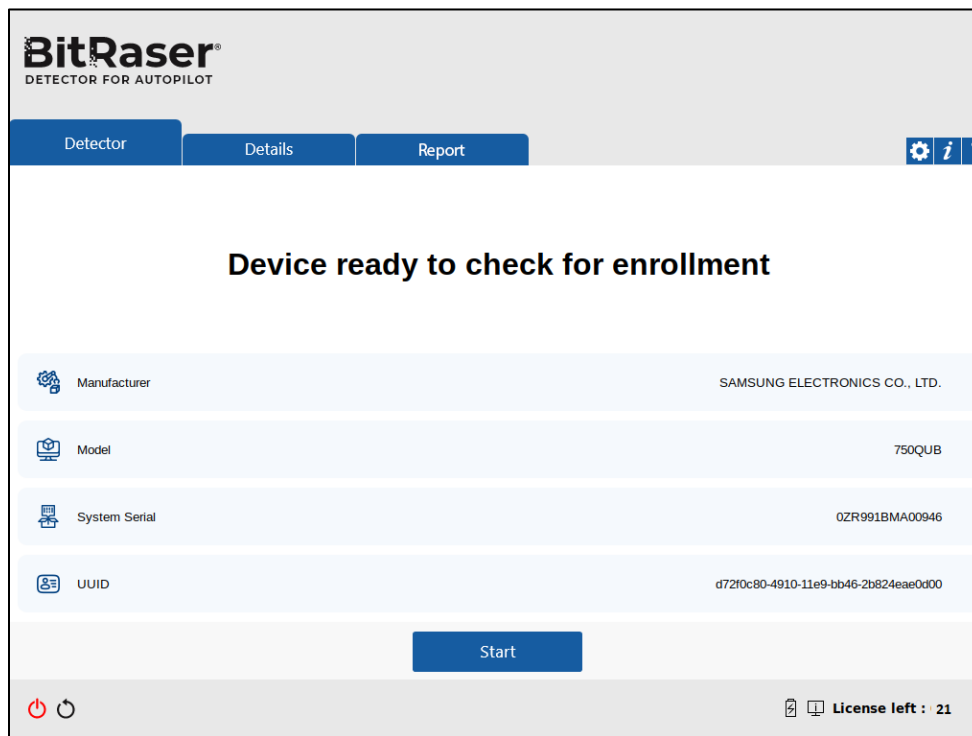
- 4.4.1. [General Settings](#)
- 4.4.2. [Server Settings](#)
- 4.4.3. [Network Settings](#)
- 4.4.4. [Proxy Settings](#)


4.4.1. GENERAL SETTINGS

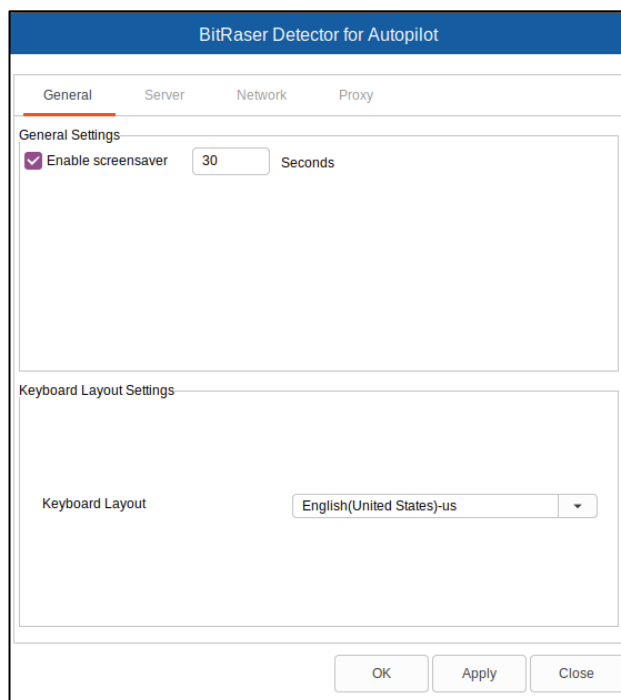
The **General** tab allows the user to configure basic details needed for the autopilot status detection process, such as General settings and keyboard layout.

Steps to Configure General Settings:

1. Run **BitRaser Detector for Autopilot**. The main screen appears as shown below:



2. Click on  in the top right corner of the main screen. **BitRaser Detector for Autopilot** screen appears.



- **General Settings**

Enable screensaver: Select This field enables a screensaver that shows you the process status such as auto piolet status completed, failed or in-progress.

- **Keyboard Layout Settings**

Click the **Keyboard layout** drop-down and select the language without changing the language that **BitRaser Detector for Autopilot** is using on the screen. Changing the keyboard layout settings helps you access accent marks and other specialized characters, or for typing on a keyboard with a different language layout.

The following keyboard Layouts are available with **BitRaser Detector for Autopilot**:

- Belgian (Belgium) - be
- Chinese (China) - cn
- Danish (Denmark) - dk
- Dutch (Netherlands) - nl
- English (United Kingdom) - gb
- English (United States) - us
- Finnish (Finland) - fi
- French (France) - fr
- French (Canada) - ca
- French (Switzerland) - ch_fr
- German (Germany) - de
- German (Switzerland) - ch
- Hungarian (Hungary) - hu
- Italian (Italy) - it
- Japanese (Japan) - jp
- Korean (Korea) - kr
- Norwegian (Norway) - no
- Polish (Poland) - pl
- Portuguese (Portugal) - pt
- Portuguese (Brazil) - br

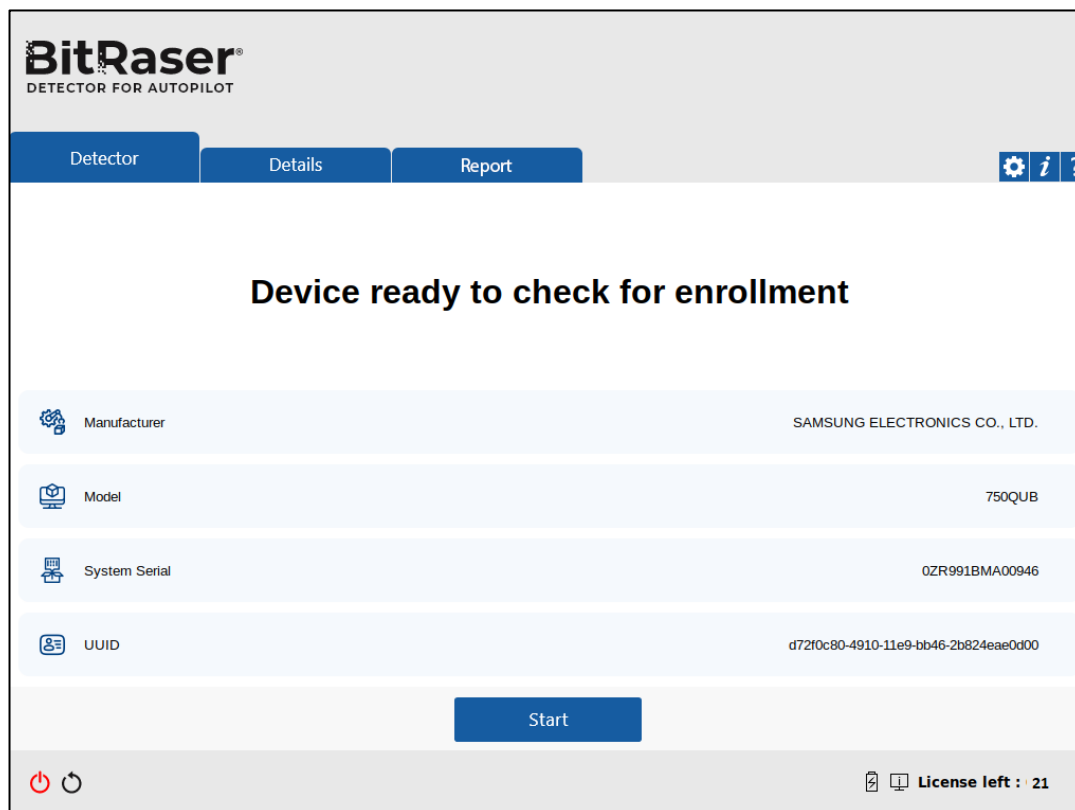
- Spanish (Spain) - es
- Spanish Latam (Latin American) - latam
- Slovak (Slovakia) - sk
- Swedish (Sweden) – se


4.4.2. SERVER SETTINGS

To acquire the **BitRaser Detector for Autopilot** licenses to perform the autopilot status detection process, you need to connect the **BitRaser Detector for Autopilot** application to the **BitRaser Server**. This section comprises the entire procedure of connecting to the cloud console.

Steps to connect the BitRaser Server:

1. Run **BitRaser Detector for Autopilot** . The main screen appears as shown below:



- Click on  in the top right corner of the main screen. The **settings** window appears.
- Click **Server** tab. This tab has the following details to be filled:

The screenshot shows the 'BitRaser Detector for Autopilot' settings window with the 'Server' tab selected. The fields and their values are as follows:

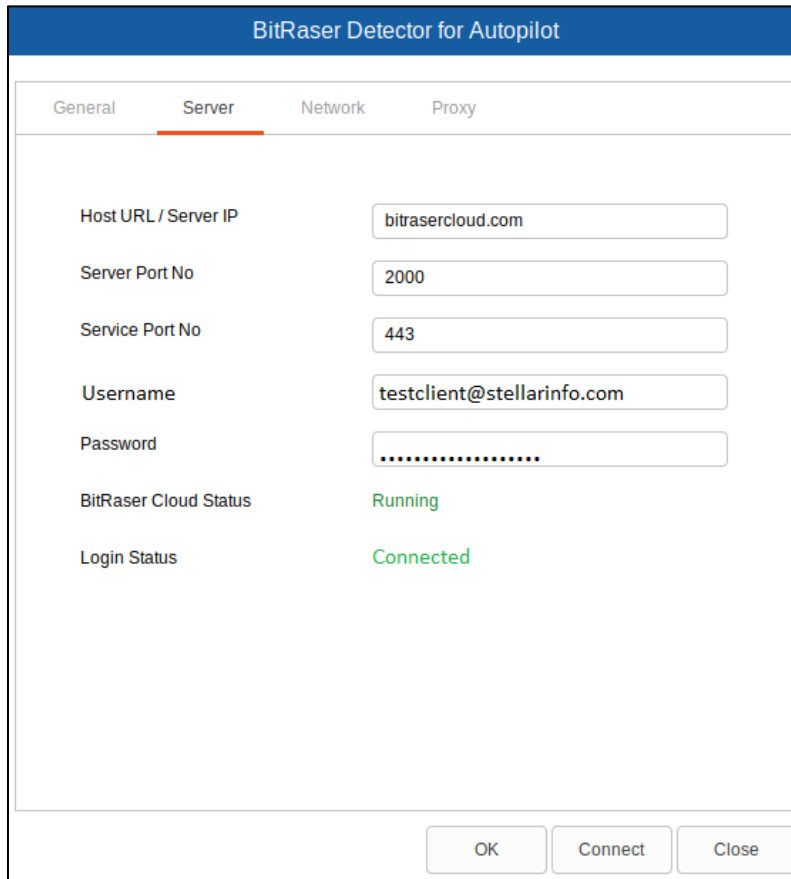
Field Name	Value
Host URL / Server IP	bitrasercloud.com
Server Port No	2000
Service Port No	443
Username	
Password	
BitRaser Cloud Status	Running
Login Status	Not Connected

Note: *BitRaser Cloud Status* shows **"No Response"** when **BitRaser Cloud Server** is not accessible from your network; otherwise, it shows **Running**.

Sr. No.	Field Name	Description
1	Host URL/Server IP	Host URL/Server IP or where the BitRaser Cloud Console is located. By default, it will be "bitrasercloud.com" .
2	Server Port No.	Enter server port number.
3	Service Port No.	Enter the service port number.
4	User Name	User Name, which is used to log in to the BitRaser Cloud Console.
5	Password	Password used to log in to the BitRaser Cloud Console.
6	BitRaser Cloud Status	Displays the BitRaser Cloud status. For example, Running or No Response.
7	Login Status	Displays the status of your connection. For example, Connected or Not Connected.

Note: The server (**Server Port No**) is listening on port **2000** and providing **HTTPS service (Service Port No)** on port **443** to establish a secure communication. These fields are disabled and cannot be modified.

4. Click on the **Connect** button.
5. If the application is successfully logged into the BitRaser Cloud Server, the Login Status shows **Connected**. If the login is unsuccessful, the Login Status shows **Not Connected**.



The screenshot shows the 'BitRaser Detector for Autopilot' application window with the 'Server' tab selected. The interface includes the following fields and status indicators:

Field	Value
Host URL / Server IP	bitrasercloud.com
Server Port No	2000
Service Port No	443
Username	testclient@stellarinfo.com
Password
BitRaser Cloud Status	Running
Login Status	Connected

At the bottom of the window, there are three buttons: 'OK', 'Connect', and 'Close'.

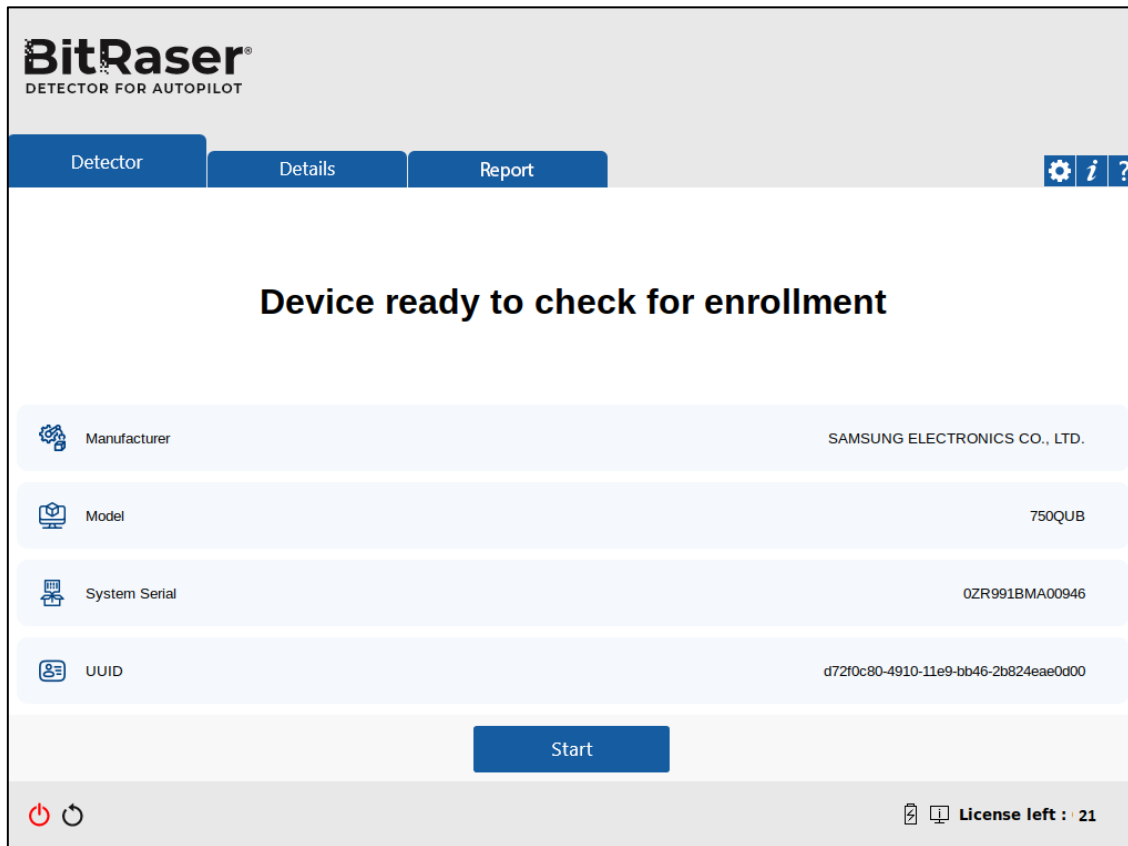
Note: To exit from the **Server** tab, click **Close**.

4.4.3. NETWORK SETTINGS

Once the **BitRaser Detector for Autopilot** application starts, you must connect it to the internet to fetch the license information and generate an Autopilot status detection report.

Steps to connect to the internet:

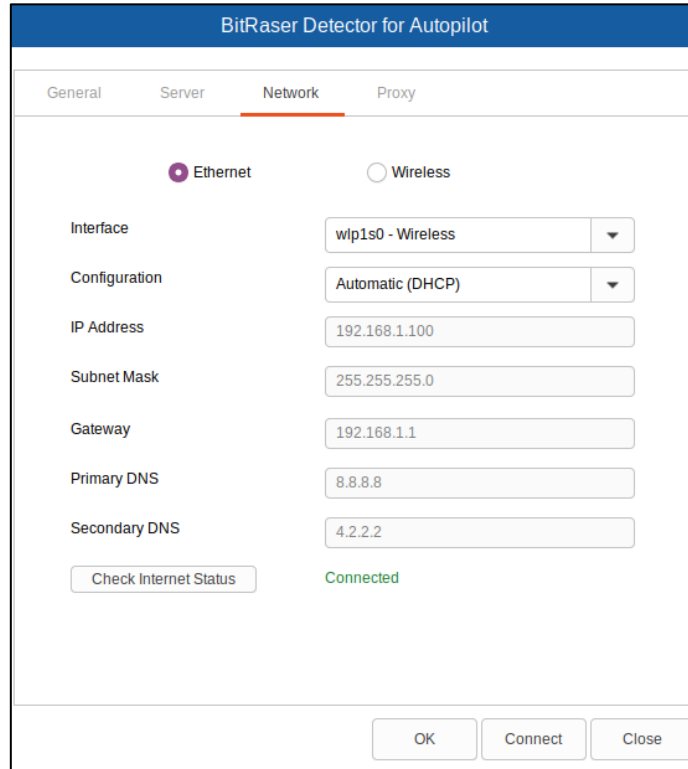
1. Run **BitRaser Detector for Autopilot**. Click on  **Settings** in the top right corner of the main screen.



2. The settings window appears. Click on the **Network** tab. This tab has the following options to connect to the internet.
 - Ethernet
 - Wireless

Note: The **Wireless** option will only be available if you have a wireless network card installed on your computer

- **Ethernet:** This option has the following fields:

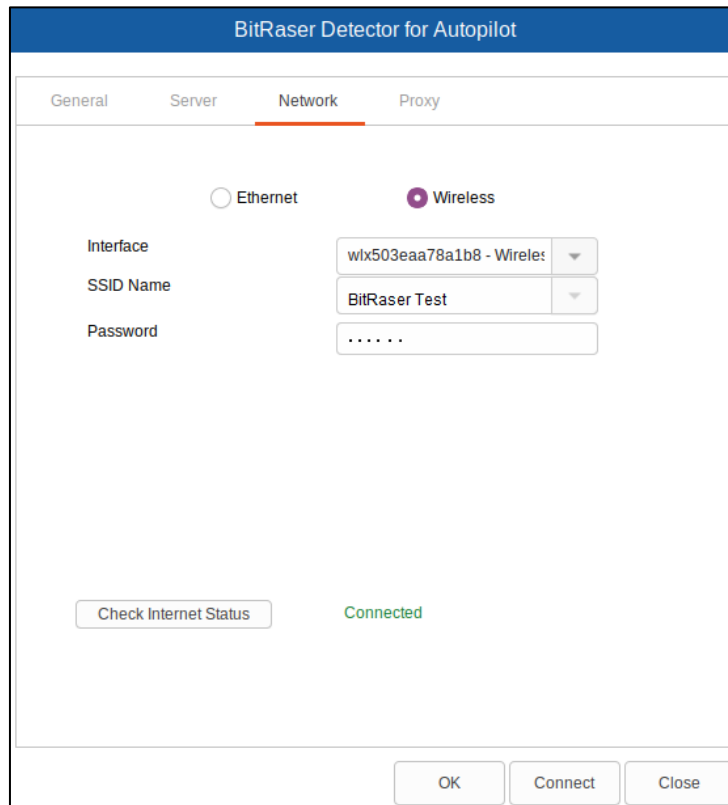


Interface: Click the drop-down button to select the device with which you wish to connect the **BitRaser Detector for Autopilot** to the internet.

Configuration: Click the drop-down button to select either Automatic (DHCP) or Manual Internet Protocol (IP) configuration as network management protocols.

- I. **Automatic (DHCP) Configuration** - This configuration is selected by default. It fetches the IP address and other details automatically and fill up all the required fields.
- II. **Manual Configuration** - The network settings of each device is configured manually. These are the following fields to be filled:
 - **IP Address:** In the given field, enter the IP address provided by your network administrator. Further, enter the Subnet Mask in the field below it.
 - **Subnet Mask:** In the given field, enter the subnet mask (subnetwork).
 - **Gateway:** In this field, enter the network's gateway IP address.
 - **Primary DNS:** In this field, enter the network's primary DNS IP address.

- **Secondary DNS:** In this field, enter the network's secondary DNS IP address.
- **Wireless:** This option has the following fields:



- **Interface:** Click on the drop-down menu to select the interface device you wish to use for wireless network connection.
- **SSID Name:** Click on the SSID Name drop-down menu to select the Wi-Fi network you wish to connect to.
- **Password:** Enter the password of the wireless network you connected to.

Note: You will not see any network in the **SSID Name** dropdown menu if the wireless adapter is switched off or is not configured correctly.

3. After filling the above details, click Connect. The configured DHCP/ Network / Wi-Fi connection message appears, showing you that settings have been configured.
4. Check the internet connectivity by clicking on the **Check Internet status** button.

5. If the application is successfully connected to the internet, the **Network Status** shows **Connected**. If the connection is unsuccessful, the Network status shows **Delay in response**. **Check status again**.

Notes:


- If the **Network Status** shows a delay in response, check the status again.
- Check if the LAN cable is properly connected to your computer while using Ethernet.
- Check if the details you have entered are correct.

6. Click **OK** to finish the process.

Note: If you wish to connect to the internet using a proxy, use the **Proxy Settings**.

4.4.4. PROXY SETTINGS

BitRaser Detector for Autopilot gives an option to connect to a Proxy server if required. To connect to a Proxy, follow the steps below:

1. Click on the  top right corner of the screen, and the settings window appears. This window can be used to change various general and default settings of the software.
2. Click on the **Proxy** tab.
3. Check the **Enable Proxy** check-box.

Note: If you are connected to the internet, selecting **Enable Proxy** will disconnect the internet.

The following fields need to be filled:

Sr. No.	Field Name	Description
1.	Proxy Host	Enter the address of the proxy server
2.	Proxy Port	Enter the port number that the proxy server uses
3.	Proxy User	Enter the proxy user name
4.	Proxy Password	Enter the authentication password of the proxy user

The screenshot shows the 'Proxy' tab of the 'BitRaser Detector for Autopilot' application. The window has a blue header with the title 'BitRaser Detector for Autopilot'. Below the header, there are four tabs: 'General', 'Server', 'Network', and 'Proxy'. The 'Proxy' tab is selected and highlighted with a red underline. The main content area contains a checkbox labeled 'Enable Proxy' which is currently unchecked. Below this are four input fields: 'Proxy Host', 'Proxy Port', 'Proxy User', and 'Proxy Password'. At the bottom center of the main area is a 'Save' button. In the bottom right corner of the window is a 'Close' button.

4. Click on **Save** to use the entered proxy settings.
5. Use the **Network Tab** to connect to the internet with the saved proxy details.

5. FREQUENTLY ASKED QUESTIONS (FAQS)

1. What is Autopilot?

Autopilot is a security feature that identifies if a computer device is still enrolled in Intune or other Unified Endpoint Management (UEM) systems.

2. Is it possible to customize the Autopilot status detection report?

Yes, you can customize the autopilot report of **BitRaser Detector for Autopilot** before the process starts, as per your requirement. You can customize the customer details, asset tag and customer fields. For more information, click [here](#).

3. Can I send the report to the BitRaser Cloud server directly?

Yes, you can send the report directly to the BitRaser cloud server. To know more, refer to the [Export Report to Cloud](#).

4. Can I save the report?

Yes, you can save the report. For more information, see [Save Report and Log](#)

5. Does BitRaser Detector for Autopilot support other languages?

BitRaser Detector for Autopilot is currently available in the English language only.

6. Can I configure the settings?

Yes, you can configure the settings from the settings option. To know more, refer to [Settings](#).

6. LEGAL NOTICES

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and
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- 6.2.1** modify, adapt, translate, tamper with, or create derivative works of the Software or Documentation;
- 6.2.2** combine or merge any part of the Software or Documentation with or into any other software or Documentation;
- 6.2.3** use the Software in any manner to develop, train, or improve competing software, scripts, routines, or programs (including any routine, script, code, or program) having any functional attributes, visual expressions or other features similar to those of the Software to compete with Stellar;
- 6.2.4** publish or disclose performance results, benchmark tests, or comparative analysis of the Software without Stellar's prior written consent.

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9.2. Maximum Liability. Stellar's total aggregate liability for all claims under this Agreement, including indemnity claims, will not exceed the License fees Customer paid in the 12 months before the event giving rise to the claim.

9.3. No Liability for Customer Environment. Stellar is not responsible for issues caused by Customer's systems, data, configurations, third-party software, or use outside a Supported Environment.

9.4. Mandatory Carve-Out. Nothing in this Section limits liability that cannot be excluded under applicable law.

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10.1. Consent to Data Collection and Use. By using the Licensed Software, Customer agrees that Stellar may collect, use, process, transmit, and store information relating to Customer's Account, devices, system interactions, and use of the Software, in accordance with Stellar's Privacy Policy available at <https://www.bitraser.com/privacy-policy.php>. Such information may include technical, diagnostic, and usage data used to provide, maintain, support, improve, and enhance the Software. Customer further agrees that such information may be transferred to and processed in any **other jurisdiction** by Stellar, its affiliates, and service providers.

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10.3. Data Security. Stellar will maintain administrative, physical, and technical safeguards designed to protect the confidentiality, integrity, and availability of Customer data processed by Stellar, to the extent within Stellar's control and only as required for Stellar's performance under this Agreement.

- 10.4. Data Storage & Handling on BitRaser Cloud Console.** If Customer uses the BitRaser Cloud Console, the Cloud Console stores and processes only system-generated outputs and metadata (e.g., device identifiers, erasure reports, certificates, logs, and license usage data) and does not store Customer business data or end-user content. Such outputs may constitute Customer-provided Confidential Information to the extent they contain information supplied by the Customer. Authentication credentials (e.g., username and email address), usage records, and reports may be stored and processed on BitRaser Cloud, which is hosted on BitRaser's approved cloud infrastructure providers.
- 10.5. Liability Alignment.** All obligations under this Section 10 are subject to the limitations, exclusions, and maximum liability set out in Section 9 (Limitation of Liability).

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- 11.1. Internet Connectivity.** The Software may cause Customer's computer, without additional notice, to automatically connect to the Internet and communicate with BitRaser Cloud Console, Stellar websites or server for purposes including license validation, activation, registration, updates, security checks, feature delivery. When the Software connects to Stellar website whether automatically or by user action; Stellar's Privacy Policy applies. Such connections may transmit technical, diagnostic, usage, and system-related information, and, where applicable, Customer credentials used for activation or access to BitRaser Cloud Console. Unless prohibited by applicable law, Stellar may send transactional messages or in-product information related to the Software or other Stellar Software.
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- 11.5. Offline Variant.** The Offline variant of the Software is delivered on a USB drive along with a USB port accessible License 'Lock key'. This variant does not require any Internet connection for core functionality and does not access BitRaser Cloud Console.

12. TERMINATION

- 12.1. Termination for Cause.** If Customer breaches this EULA and fails to cure such breach within **thirty (30) calendar days** after receiving written notice from Stellar, Stellar may terminate this EULA. Upon termination, **all rights granted to Customer immediately cease**, including the license to use the Software, which shall stand revoked without further action.
- 12.2. Return or Destruction of Software.** Upon termination, Customer shall **return or destroy** all copies of the Licensed Software and, upon Stellar's request, provide **written certification** confirming such destruction. Failure to return or destroy the Software, or failure to provide certification, entitles Stellar to pursue **equitable relief and damages**.

13. JURISDICTION AND LAW

- 13.1. Governing Law and Forum.** This EULA is governed by, and will be construed in accordance with, the substantive laws applicable in the **State of Delhi, India**. The **courts at Delhi, India**, shall have **exclusive jurisdiction** over any dispute arising out of or relating to this EULA, the Software, or the license granted hereunder. Customer irrevocably consents to the jurisdiction of the courts at Delhi, India.
- 13.2. Exclusions.** This EULA will not be governed by any conflict-of-law principles or by the **United Nations Convention on Contracts for the International Sale of Goods**, the application of which is expressly excluded.

14. GENERAL

- 14.1. Entire Agreement.** This EULA constitutes the **entire agreement** between the parties with respect to the Licensed Software and supersedes all prior or contemporaneous understandings, purchase orders, agreements, communications, or arrangements relating to its subject matter.
- 14.2. Survival.** The exclusions of warranties, limitations of liability, and any provisions that by their nature should survive, shall continue in effect after termination of this EULA. Such survival does not grant Customer any continued right to use the Licensed Software after termination.
- 14.3. Export Compliance.** Customer shall not ship, transfer, export, or use the Licensed Software in any manner prohibited by applicable export control laws, including, where applicable, the United States Export Administration Act and related regulations ("Export Laws"). All rights granted under this EULA are conditioned upon Customer's compliance with the Export Laws, and such rights are automatically forfeited upon any non-compliance.

- 14.4. Reservation of Rights.** All rights not expressly granted to Customer under this EULA are reserved by Stellar. The Licensed Software is protected by the copyright laws of India and other applicable jurisdictions. All ownership rights belong to **Stellar Information Technology Pvt. Ltd., 205 Skipper Corner, 88 Nehru Place, New Delhi 110019, India.**
- 14.5. No Third-Party Beneficiaries.** This EULA does not create any rights for, or confer any benefits upon, any third party.
- 14.6. No Waiver.** Any waiver by Stellar of a breach of this EULA shall not constitute a waiver of any other or future breach of the same or any other provision.
- 14.7. Binding Effect.** This EULA is binding upon, and inures to the benefit of, the parties and their respective successors and permitted assigns. It supersedes all prior or contemporaneous representations, discussions, undertakings, communications, agreements, advertisements, and understandings relating to the Licensed Software.
- 14.8. Amendments.** This EULA may be modified, supplemented, or amended only by a written instrument signed by an authorized officer of Stellar.

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7. ABOUT STELLAR

Stellar is a leading data care corporation headquartered in India, with a strong presence in the USA and Europe. An ISO 9001 & ISO 27001 certified organization, Stellar specializes in Data Recovery, Data Erasure, Mailbox Conversion, and File Repair software and services.

BitRaser, is our data erasure software that helps organizations wipe drives and devices securely to maintain compliance.

Our software products are recognized for their ease of use, innovation, and value, offering practical features to meet both specialized and broad user needs.

For over 30 years, Stellar has consistently focused on developing future-ready solutions that are unrivalled in capability and built with the core purpose of delivering comprehensive data care to consumers and enterprises worldwide.

For more information about us, please visit our corporate website www.stellarinfo.com or product website www.bitraser.com.